

MS Teams User Guide

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Agenda

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- 2. <u>MS Teams Landscape</u>
- 3. Creating Contact Groups
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There are several ways that you can access MS Teams

- 1. If you receive an email that someone is trying to notify you, you can click on the button "Open Microsoft Teams"
- 2. Look for the Microsoft Teams icon on your desktop. Double click the icon and it will open.
- 3. If you don't have the icon already on your desktop, go to the **Search** area and type "Microsoft Teams" in the box and the app will appear.

A Microsoft Teams

When you see the App appear, click on **Open**



Microsoft Teams





When you open the app and see it in your Taskbar, make sure

you pin it to your Taskbar to find it easily

- Right click on the MS Teams icon and click on "Pin to taskbar"



The good thing is that a Setting within your profile has a default that is set to "Auto-start application" meaning it will open whenever you start up your laptop.





MS Teams Landscape – Left Navigation Bar

$\langle \rangle$		C	Search	h or type	a command	
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E Chat	Favorites	Chat: Contains two Chat will display a lis order. Contacts allows you	different lists: st of chats in chronological set up groups. You can			
Teams	HR / Requitment / Ever Assist	group people by dep Teams: Here you'll to or have	artments or project teams. find all the teams you belong created (as owner).			
Calendar	IMS Dev	Calendar: Shows y the calendars of the to. Here you can s	rour own calendar as well as e various teams you belong schedule meetings as well.			
Calls	🌒 AJ Ayanwola	Calls: This will take where you can p	e you to your contact groups perform Speed Dial calls.			
files	Christopher Beruhe David Carter	Files: Is a great documents you've w Teams or OneDrive	way to find all the recent orked on, whether from your a. It also shows the location of the file.		2	
	Greg Singleton				2	



MS Teams Landscape – Arrow Nav / Chat-Contacts / Search





MS Teams Landscape – Contact Profile

< >	Ľ	Search or type a command
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E Chat	Favorites	Greg Singleton 46m ago GS
Teams Calendar Calls Files	A-IMS Exerction Term Image: Status Free Profile: When you hover over your chat contation for profile pic or icon, you will be shown their availability status, company title, department, work phone number and work email address. Image: Status Free Profile: When you hover over your chat contation for profile pic or icon, you will be shown their availability status, company title, department, work phone number and work email address. Image: Tree Profile: When you will be shown their availability status, company title, department, work phone number and work email address. Image: Tree Profile: Vourg Image: Stipphane Young Image: Stephanie Williamson Image: Stephanie Williamson Image: Stephanie Williamson	Software Development Manager IT SS0490.7170 gringleton@expertservices.com Message Greg Singleton Message Greg Singleton
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MS Teams Landscape – Chat tab





MS Teams Landscape – Files tab





MS Teams Landscape – Organization tab

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Teams	A-IMS Executiv HR / Recruitme A-IMS Executiv Contact is located the Azure Active Directory SO V	in the Organization. It is synced with ectory and Outlook so as that changes, will this representation.	Bill Wein CEO President		
Calls Files	IMS Dev ••• Image: AJ Ayanwola ••• Image: Christopher Berube ••• Image: David Carter ••• Image: Greg Singleton •••		Bret Adams Image: Comparison of Enhance Vice President of Finance Image: Comparison of Enhance Jay Kania Image: Comparison of Enhance Director of Information Techn Image: Comparison of Enhance		
	IMS IT ••• I	AJ Ayanwola Software Developer David Carter Software Developer	Bonnie Green Image: Comparison of the second se	Christopher Berube Manager of Systems & Infrast Sandra Rookey Business Analysis Manager	•







MS Teams Landscape – Video-Audio Calls / Share screen / Add people

$\langle \rangle$	Ľ	2	Search or type a command	Video call: If you would like to have a Video chat with this contact, click on this
L Activity	Chat Recent Contacts	T	Solution Activity	icon to call that person.
- Chat	Favorites ••		A lik w this AJ hasn't been	udio call: If you would te to have an Audio chat with this contact, click on s icon to call that person.
iii Teams	A-IMS Executive ••		S	Start sharing your screen:
 Calendar	HR / Recruitment / Exec Assist ••		s	one or more people, you can instantly share your screen. Click on this Share
e	IMS Dev ••	••	i to	con and choose a window chat, video call or audio call,
Calls	🍨 AJ Ayanwola			in the chat will receive a click on this notification asking them to icon, start
4	Christopher Berube			accept your share.
Files	David Carter			Add.
	GS Greg Singleton			

MS Teams Landscape – Profile / Settings





Creating Contact Groups





Make sure you are in the **Contacts** tab in the **Chat** window

At the bottom, click on Create a new contact group

Chat	Recent	Contacts	T

Create a new contact group

The **Create a new contact group** pop-up box will appear. Type a group name in the "Type a contact group name" area. Click on the **Create button.**

Create a new contact group		
Organize your contacts into groups to find th	nem more easily.	
Contact group name		
Type a contact group name		
	Cancel	Create

Create a new contact group		
Organize your contacts into groups to fin	d them more easily.	
Contact group name		
IMS Dev		
	Cancel	Create



...

The Group name will show up in the Chat window

Click on the three ellipsis (...) to the right to show **More options**

- You will see that you have three options
 - Add a contact to this group
 - Rename this group
 - Delete this group

Click on Add a contact to this group.

The Add to contacts pop-up will appear.

Add to contacts		
Type a name		
	Cancel	Add

IMS Dev





Start typing a name in the **Type a name** area; you will notice that it is a predictive field and will show a list of names from Active Directory that matches the criteria you're typing. When you find the Contact you're looking for, click on their profile information and then click the **Add** button. You will now see the Contact in the group.





Starting a Chat





You have several ways to start a chat

- In the **Chat** list, click on the name of a Contact you want to chat with under the:
 - Chat dropdown (Contacts shown in chronological chat order)
 - Contacts dropdown (Contacts contained in Contact Groups)

	Chat \checkmark
-	Chat 🗸
	Contacts

 You can also click on the New chat icon to the right of the Chat area and that will open an area for you to Enter name, email, group or tag

Chat ye			
Chat ~	Y L	U L	Tou Enter name, amail, group, or tag
			io: Entername, email, group or tag



If you are starting a new chat with a Contact, you will see this in the Conversation window



If you are continuing a chat, you will see the previous history of your chat with that contact in the Conversation window

At the bottom of the Conversation window, you can type your message in the **Type a new message** area



Below the **Type a new message** area, are icons that will enhance your chat conversation experience. Here they are with short explanations:

Format – when you click on this icon, a line of formatting options will be shown for you to use to help craft your conversation; hover over them to see their definitions (bold, italic, underline, strikethrough, highlight, font color, font size, paragraph format, clear formatting, indenting, bullet or numbering lists, quote, insert link & more options)

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Set Delivery Options – clicking on this icon will bring up 3 options that will help to bring

attention to your chat **Standard** – no special attention needed (default) **Important** – message marked as important **Urgent** – needs immediate attention; notified every 2 minutes





Making chats informative and fun (cont.)

Attach – if you are needing to attach something (document, spreadsheet, picture, etc.) click on this icon. You will be given a choice of whether you want to attached your item from

OneDrive or

-	OneDrive
÷	Upload from my computer

Upload from my computer
Emoji – there are times when you want to add a little "something" to a chat and that's where emojis come into play. You'll see when you click on this icon there are quite a few listed.

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	;;	ß	4	"	8

If you want a broader list, <u>similar to</u> what you see on your cell phone, at the same time on you keyboard, type the Windows key and the semi-colon (;) and you will get the pop-up window that shows more categories of emojis.





Making chats informative and fun (cont.)

Giphys – Giphys go one step further than emojis. If you would like to be a little more expressive within your chat, click on this to review your GIF choices. In the Search, type an expression you would like to see (example: welcome, thank you, etc.)





Stickers – There are almost an endless amount of stickers that can be used, so explore them when you have a little time.



Making chats informative and fun (cont.)

Schedule a meeting – when you click on this icon, a New meeting window will pop up and you will be able to set up a meeting between you and your Contact or Group. How handy is this??!!

Ē	New meeting Details Scheduling Assistant	
Time	zone: (UTC-06:00) Central Time (US & Canada) 🗸	
0	Add title	
ţ	Christopher Berube ×	+ Optional
Ē	Nov 10, 2020 4:00 PM ∨ → Nov 10, 2020 4:30 PM ∨ 30m ● All day	
	Suggested: 4:00 PM-4:30 PM 4:30 PM-5:00 PM 5:00 PM-5:30 PM	
Ø	Does not repeat V	
=	Add channel	
0	Add location	
12	$\mathbf{B} I \cup \ominus \mid \forall A A Paragraph \lor \underline{T}_{x} \mid \leftarrow \rightarrow \equiv \boxminus \boxdot \end{array}{} \end{array}{} \end{array}{} \end{array}{} \end{array}{} \end{array}{} \end{array}{} \begin{array}{} \ \ \end{array}{} \begin{array}{} \ \ \ \end{array}{} \end{array}{} \begin{array}{} \ \ \ \ \end{array}{} \end{array}{} \end{array}{} \end{array}{} \begin{array}{} \ \ \ \ \ \ \end{array}{} \begin{array}{} \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
	Type details for this new meeting	



Along with the emojis you can embed in your chat, you can also use a small set of emojis, we define as "reactions or expressions" and you can see those if you hover over a chat message someone sent. When you use one it will appear to the right of the time on the Let's level set on what those mean to our teams: message.



Like =I like it! Thumbs up! I agree. I've seen it. Good job! Acknowledged. Got it! Thanks! It does not mean = Approved. Go ahead. Confirmed. Do it. Buy it. Heart = Love it! Wonderful! So sweet. That is so kind. THANK YOU! It does not mean = Anything inappropriate. Laugh = That's funny. That makes me so happy.

....

- Surprised = What??!?!!! Really?! I'm surprised. Oh my!
- Sad = That's so sad. I'm sorry to hear that. I empathize with you.
- Angry = That makes me so angry. That is upsetting. That is so wrong.



The ellipsis to the right of the emojis are what you would imagine... more options! Here is a quick overview of what they mean

Save this message	Use this to save a chat message. Please keep in mind it save the whole conversation and not just the line you performed the action on. To retrieve it, click on your profile photo and click on "Saved" and you will see all your saved messages.
Edit	You can actually change a message with this feature and the recipient(s) in your chat will get the update.
Delete	If you choose to delete the message you sent, use this feature. The recipient(s) may have already seen the message, but it will disappear from yours and their view.
Mark as unread	This feature will place a "Last Read" line into the conversation and if you you filter a conversation to only show what is "unread", those messages will appear. (To undo it go to the Contact and click on "Mark as read")
Share to Outlook	Choosing this option will send the single message to an email in Outlook.
Translate	Should you get a message that's not in your default language, you can click on this and it will translate the message within your chat.
Immersive reader	This feature turns the entire MS Teams window into a "reader screen" with a large font for those that are not able to read a small size font. If you click on the Play button at the bottom, the text will be read to you out loud.





Tips and Tricks

- To obtain a larger selection of emojis, click on the emoji face, then on your keyboard, at the same time, type the Windows key and semi-colon (;) and a larger selection of categories for emojis will pop-up
- When we fully cut over to MS Teams and you receive an email that could probably be contained within a chat, click on the ellipsis to the right of **Reply**, **Reply All** and **Forward** in an email and from the dropdown choose Reply with IM or Reply All with IM. The email message will be sent to

MS teams as a chat.





The Difference between Teams & Channels

• **Teams** are a collection of people, content, and tools surrounding different projects and events within an organization. Examples: launching an application, creating a digital war room, departments or office locations)

They can be...

- Private for only the owner(s) and invited users
- Public open to anyone within the organization
- **Channels** are dedicated sections within a team to keep conversations organized by specific topics, projects, disciplines—whatever works for your team! Conversations, files and notes across team channels are only visible to members of the team and it's where the work actually gets done.

They can be...

- Standard Accessible to everyone on the team
- Private Accessible only to a specific group of people within the team



How to set up Teams

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Make sure you are in the **Teams** section of the left navigation panel.

At the bottom of the section, click on **Join or create a team**





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How to set up Teams (cont.)

More than likely you will want to **Build a team from scratch**, but you do have the option to create one from an existing team.

Choose whether you want it to be **Private** or **Public**





Note: You <u>can</u> change a **Public** team to a **Private** team but understand that it will no longer be discoverable to new Members.



How to set up Teams (cont.)

More than likely you will want to **Build a team from scratch**, but you do have the option to create one from an existing team.

Choose whether you want it to be **Private** or **Public**





Note: You <u>can</u> change a **Public** team to a **Private** team but understand that it will no longer be discoverable to new Members.



Type in your **Team Name** and fill in a short description for the purpose of the team. Click **Create**.

Now that you have your Team, you will want to add members to the Team.

Click on the ellipsis (...) to the right of the Team name, and choose **Add member** from the list.







How to set up Teams (cont.)

When you start typing in the fill area, if that person is in Active Directory, it will show the full name.

Add members to Bonnie's Test Team

Start typing a name, distribution list, or security group to add to your team. You can also add people outside your organization as guests by typing their email addresses.



Click on the member's name and then click on **Add**. You can continue to add members to the Team and then when you're finished, click on **Close**.

Add members to Bonnie's Test Team Start typing a name, distribution list, or security group to add to your team. You can

also add people outside your organization as guests by typing their email addresses.





To add a Guest or someone outside the company, fill in the email address of the person you wish to add. Click on **Add** then **Close**.

You will also want to go into your settings to set the Guest permissions. They won't have a lot of flexibility but you can choose what they can do within the channels.

Click on the ellipsis to the right of the team name and choose Manage team. Under the Settings tab you will find the Guest Persimssion



Now that you have your Team and Members, you will want to add Channels.

Click on the ellipsis (...) to the right of the Team name and choose **Add channel** from the list.

Give the new channel a name.

The **Description** shows as optional but it's always a good idea to describe something whenever possible.

Choose the **Privacy** setting of **Standard** or **Private**.

It's also a good habit to get into, to check the **Automatically show this channel in everyone's channel list**. They can always hide it from view at anytime. Click **Add** to add the channel.

[Description (optional)
	Collaborating with Jake on condensed training material for Smartsheets

Privacy		
Standard - Accessible to everyone on the team	\sim	1
Standard - Accessible to everyone on the team	~	
Private - Accessible only to a specific group of people within the team		

Cancel Add	Automatically show this channel in everyone's channel li	st	
		Cancel	Add

Click on the Team channel where you want to add the Smartsheet

Near the top, under the Search area, click on the plus sign (+) to "Add a tab"

Choose the **Smartsheet** app for your tab

 Bonnie's Test Team	•••
General	
MS Teams	
Smartsheets	

About X

Click on Your Company Account.

ttps://app.smartsheet.com	×
This app requires you to log in to	smartsheet
Smartsheet for Teams Add a Sheet, Dashboard, or	Email
Report from Smartsheet to a Microsoft Teams tab to Learn More	Password Forgot password?
	Or log in with
	Your Company Account
	G Google Microsoft

Check to make sure the **Username** is correct then click on **Next**.

Connecting to smartsheet
Sign In
Username
bgreen@expertservices.com
Remember me
Next
Need help signing in?

Click on Allow.

This app is requesting access to your Smartsheet account

Smartsheet for Teams Add a Sheet, Rashboard, or Report from Smartsheet to a Microsoft Teams tab to... Learn more...

smartsheet

Allow Access?

The Smartsheet for Teams App will be able to:

- View basic user info, including name and email
- Read sheets, including attachments and comments
- Modify sheet columns and settings
- Read dashboards
- Modify dashboard names and settings

By clicking the **Allow** button, I agree to the Smartsheet User Agreement and acknowledge that Smartsheet processes my personal data in accordance with its **Privacy Notice**.

Bonnie Green, bgreen@expertservices.com Sign Out

Choose the sheet you want to add.

SI	martsheet	About	×
Selec	t or search for sheet, dashboard, or report	\sim	
Sear	ch	C Refresh	1
•	Favorites		Ĺ
	Dashboards		1
	03- Sheet Foundations		
	Sheet Foundations Activity Sheet 1		
	Sheet Foundations Activity Sheet 2		
*	04- My Smartsheet Contacts		

Be sure to choose all the radio buttons and check boxes as shown below then click on **Save**.

Smartsheet	About X
Cell Linking Activity Sheet	\sim
 Should this sheet be editable? Editable by Anyone Read Only 	Display Options ✓ View sheet in full screen
 This sheet needs to be published in ord sheet allows anyone with a link access. ✓ Publish this sheet as Editable by An Access Control ④ Available to anyone with the link ④ Only available to users in the owner 	fer to use it in a tab. Publishing this . Learn more. iyone
Post to the channel about this tab	Back Save

Adding Planner to MS Teams channels

Click on the plus sign (+) to "Add a tab"

Choose the **Planner** app for the tab.

Adding Planner to MS Teams channels (cont.)

Choose the radio button to **Create a new plan** or **Use an existing plan from this team**.

Check the box for **Post to the channel** about this tab.

Click Save.

1 Iunii	er	About >
2	Planner makes it easy for your team to stay organ track of your progress. Create a new plan so you o done. Learn more	zed, assign tasks, and keep an start getting things
Ore	eate a new plan	
Tab	Name	
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Adding Planner to MS Teams channels (cont.)

You now have an area where you can enter Tasks.

BT MS Teams Posts Files Wiki O	Conditional Formattin	MS Teams Training	Tasks for the team \vee	+
☐ Board ≝ Charts ⊕ Schedule To do	Add new bucke	et		
+ Add task				
O Enter a task name				
 Set due date 스카 Assign 				
Add Task				

Together, we win.

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PERSUASION STRATEGY | EXPERT WITNESS | JURY CONSULTING | TRIAL GRAPHICS | TRIAL PRESENTATION

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